



GENERAL TERMS & CONDITIONS OF SALE

First time orders and exports need to be paid before goods are despatched. Proof of payment is required. As a wholesaler supplying the retail trade, minimum orders apply.

The extension of credit facilities is at our discretion and subject to the completion of a "Application for Credit Facilities" form.

All credit accounts must be paid in full within 30 days of invoice.

EFT is the preferred mode of payment. Cash deposits will be charged at 3% of the total amount.

Overdue amounts shall bear interest at the current bank rates.

An order will not be shipped if there are any outstanding invoices/ amounts that have not been settled. Products remain the property of Good Life Organic until paid for in full.

Prices are subject to change without notice. Good Life Organic cannot be held responsible for purchasing decisions based on outdated or incorrect price lists. Pricelists are available on request.

Subject to the availability of stock, our minimum turn-around time for orders is 48 hours.

Orders will be processed strictly on a "first come, first served" basis.

Interest, minimum orders, and handling and delivery charges are applied entirely at our discretion.

Postage / courier costs are for customer's account, unless otherwise agreed. Despatch via SA Post Office will only be considered under special circumstances. Good Life Organic cannot be held responsible for any damages that occur when goods are sent via the postal services.

A 20% handling charge will apply to items returned which were correctly supplied Courier charges for returning goods are for the customer's account.

Good Life Organic will replace or refund items that are defective or expired at time of delivery. We cannot be held responsible for items damaged after delivery.

Good Life Organic must be notified of any damages / breakages within 5 calendar days of receipt of the goods, preferably with a photograph of the damages incurred.

"Sale or Return" is not part of our trading terms. Failure to sell goods is not a valid reason for returning them to Good Life Organic.

Organic foodstuffs are grown without pesticides, are free of preservatives, and are not subject to fumigation using toxic chemicals.

These foodstuffs are therefore susceptible to organisms which naturally consume these products. Considering these factors we can only provide a limited guarantee of 2 months from date of invoice for the products to be free of insects. Infestations after this 2-month period will be deemed to be due to in-store contamination and cannot be refunded.

All payments to be made to the following account:
Good Life Organic
Standard Bank SA
Acc No: 052018482
Branch No: 045726 (Hillcrest, Durban)

I hereby agree to the above terms and conditions:

Company _____

Signature _____

Date _____

Please sign and fax or scan and email, together with your completed Retail Application (page 1) to 086 762 7177 or info@goodlife.co.za

